

Grading Criteria

Grade Portables

- A Functionally like new. Display has no scratches or white spots. No scratches on case.
- B Minor scratches on case. Minor dents. Cracked hinge stress points. Minor scratches on display.
- C Major scratches, dents, or cracks, on case or around ports. White spots or moderate scratches on display.
- D Missing keys, defective ports, heavily scratched or cracked display, failed display clutch, or not fully functional.

Grade Tablets

- A Functionally like new. Display has no scratches or white spots. No scratches on back case.
- B Minor scratches on display. Minor dents. Minor scratches on back case.
- C Major scratches, dents, or cracks, on case or case corners. White spots or moderate scratches on display.
- D Not fully functional. (e.g. Defective buttons or ports, cracked or improperly seated digitizer.)

Grade All-in-One

- A Functionally like new. Display has no scratches or white spots. No scratches on back case.
- B Minor scratches on back case. Minor scratches on display.
- C Major scratches or case dents. No functionality issues. Moderate scratches to glass, no cracks.
- D Not fully functional. (e.g. Damaged or missing stand, cracked display, damaged or defective ports.)

Grade Desktops

- A Functionally like new. No scratches on case.
- B Minor scratches on case.
- C Major scratches or case dents.
- D Not fully functional. (e.g. Damaged or defective ports.)

Grade All Models

- F Inoperable. Does not carry any value, but can be recycled at no additional cost.

Deductions

Deductions assessed for missing, damaged/unsafe, defective, or non-genuine accessories:

	Apple Devices	Non-Apple Devices
Portables	Power Adapter - \$24	Power Adapter - \$10
Tablets	USB Cable - \$2.50, Power Adapter - \$2.50	USB Cable - \$2.50, Power Adapter - \$2.50
All-in-One	Keyboard - \$25, Mouse - \$15, Power Cable - \$5	Keyboard - \$10, Mouse - \$5, Power Cable - \$5
Desktops	Power Cable - \$5	Power Cable - \$5
All Models	Engraving - \$2	Engraving - \$2

Seller Initials: NH